

# QUALITY POLICY

Buckby Contracting Pty Ltd provides civil engineering and construction solutions in Western Australia for urban land development projects and subdivisional works. The quality of our people, along with their skillset and their experience are all factors in our success.

Buckby Contracting Pty Ltd acknowledges the need to remain efficient, competitive, and profitable and realise these aspects of the quality system directly contribute to our strong business model. Management are committed to continually improving the effectiveness of the management system, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System. The company commits to satisfy and meet all defined requirements, including those of our clients, stakeholders, industry associations and all relevant statutory and regulatory requirements.

When carrying out works, Buckby Contracting intends to achieve this vision by:

- Achieve and maintain ISO 9001 through an effective Quality Management System;
- Fulfil our contractual obligations and enhance client satisfaction through the effective application of the Quality Management System;
- Thoroughly plan, manage and control the quality of our work and that of our subcontractors to ensure finished product and service within client specifications and requirements, from tender through to delivery;
- Empower our people through the provision of all resources, proactive training and promoting a positive working culture to maintain the quality of our workmanship and performance of our team;
- Accurately schedule planned work and prioritisation of job categories to ensure all customers' needs are met, having already considered quality, environment and safety considerations of the specific works;
- Continually improving productivity and efficiency by reviewing the preparation and delivery of all company activities, while maintaining orderly documentation and records;
- Identifying and rectifying potential quality issues; and
- Establish and review company quality objectives and targets, and communicate these to all personnel and stakeholders.

All levels of management assume the responsibility of ensuring the Quality Policy is communicated to all employees within the organisation, and that all necessary steps will be taken to ensure it is understood and achieved by all.

The overall establishment, review and revision of both the quality objectives and policy is the responsibility of the management team, and ultimately the Managing Director, and will be reviewed annually. All personnel realise that only a holistic commitment to quality and its continuous improvement secure the satisfaction of stakeholders, clients, and the future prosperity of the organization.

The Quality system will be monitored, measured, evaluated and enhanced regularly under the top managements ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.



Stuart Buckby  
Managing Director